

FREQUENTLY ASKED QUESTIONS

FIRE HYDRANT AND WATER VALVE ASSESSMENT

Why is the City of Claremore opening hydrants and exercising water valves?

In order to evaluate the City of Claremore's aging water system and needed improvements, the Public Works Department will begin a comprehensive assessment of its water distribution system. All fire hydrants and valves in the system will be operated to analyze the condition and the need for repair or replacement.

Will this impact my water?

When the City begins operating fire hydrants and valves that have not been operated in a while, it is possible that corrosion deposits and mineral scale in some of the waterlines can be stirred up in the water. While the City will work diligently during this process to minimize changes to the water, there is no way to completely prevent it.

What should I do if there are problems with my water?

Households that experience sediment or discoloration to their water should thoroughly flush lines in their house by flushing toilets and running all faucets for several minutes. If the water does not clear up, please contact the Public Works Department at (918) 341-0457, ext. 286 during regular business hours (7 a.m. – 3:30 p.m.) For after-hours reports, please call the non-emergency dispatch at 918-341-1212.

Is my water safe?

Claremore's water testing meets or exceeds federal and state water quality regulations. It is recommended residents refrain from using discolored water for potable purposes until the water has cleared. Residents should first try flushing lines in their house by flushing toilets and running all faucets for several minutes. If the water does not clear up, please contact the Public Works department at (918) 341-0457, ext. 286 during regular business hours (7 a.m. – 3:30 p.m.) After hours, please call the non-emergency dispatch at 918-341-1212.

How long will the project take?

With approximately 2,000 valves, 950 fire hydrants and 130 miles of waterline in the system, this will take several months. Work will occur Thursday and Friday each week (weather permitting), and once complete, the City will repair or replace these components and make other system improvements.